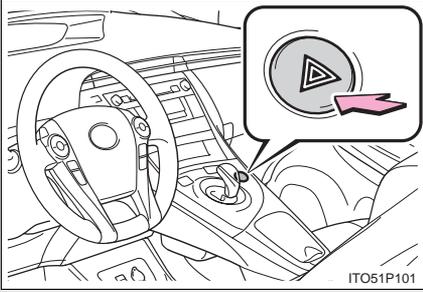


5-1. Essential information

Emergency flashers

Use the emergency flashers if the vehicle malfunctions or is involved in an accident.



Press the switch to flash all the turn signal lights. To turn them off, press the switch once again.

NOTICE

n To prevent 12 volt battery discharge

Do not leave the emergency flashers on longer than necessary when the hybrid system is not operating.

If your vehicle needs to be towed

If towing is necessary, we recommend having your vehicle towed by your Toyota dealer or a commercial towing service, using a lift-type truck or a flat bed truck.

Use a safety chain system for all towing, and abide by all state/provincial and local laws.

If towing from the front, the vehicle's rear wheel and axles must be in good condition. (→P. 483)

If they are damaged, use a towing dolly or flat bed truck.

Before towing

The following may indicate a problem with your transmission. Contact your Toyota dealer before towing.

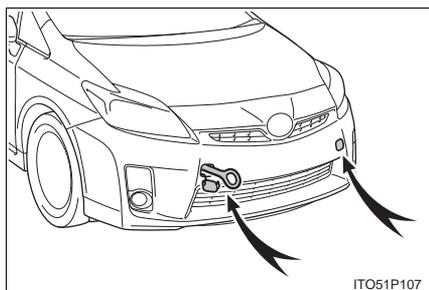
- 1 The hybrid system is operating, but the vehicle will not move.
- 1 The vehicle makes an abnormal sound.

Emergency towing

If a tow truck is not available, in an emergency your vehicle may be temporarily towed using a cable or chain secured to the emergency towing eyelet. This should only be attempted on hard, surfaced roads for short distances below 18 mph (30 km/h).

A driver must be in the vehicle to steer and operate the brakes. The vehicle's wheels, drive train, axles, steering and brakes must be in good condition.

► Towing eyelet



n **Emergency towing procedure**

- STEP 1** Release the parking brake.
- STEP 2** Turn the “POWER” switch to ON mode.
- STEP 3** Put the shift lever in “N”.

⚠ CAUTION

n **While towing**

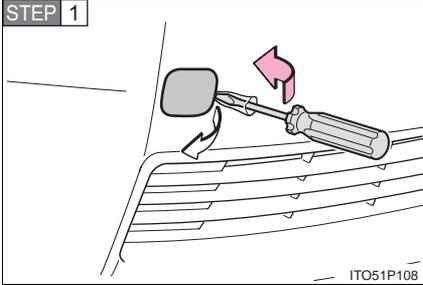
- I** Use extreme caution when towing the vehicle. Avoid sudden starts or erratic driving maneuvers which place excessive stress on the emergency towing eyelet and the cable or chain.
- I** If the hybrid system is not operating, the power assist for the brakes and steering will not function, making steering and braking more difficult.

⚠ NOTICE

n **To prevent causing serious damage to the transmission**

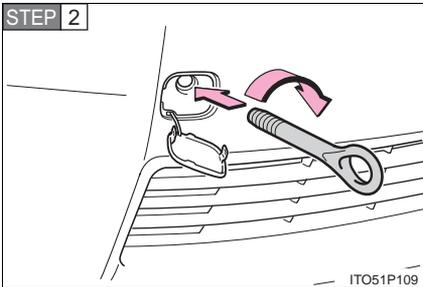
- I** Never tow this vehicle from the rear with the four wheels on the ground. This may cause serious damage to the transmission.

Installing towing eyelet

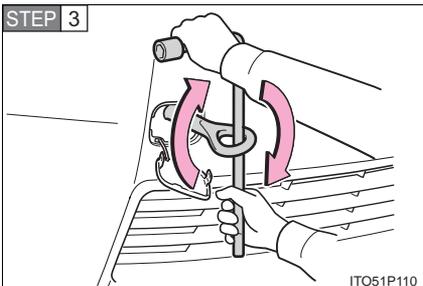


Remove the eyelet cover using a flathead screwdriver.

To protect the bodywork, place a rag between the screwdriver and the vehicle body, as shown in the illustration.



Insert the towing eyelet into the hole and tighten partially by hand.



Tighten down the towing eyelet securely using a wheel nut wrench.

n Location of the emergency towing eyelet

→P. 516

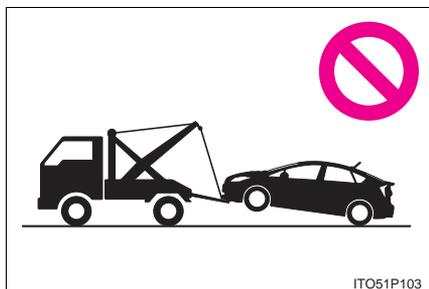
⚠ CAUTION

n Installing towing eyelet to the vehicle

Make sure that towing eyelet is installed securely.

If not securely installed, towing eyelet may come loose during towing. This may lead to accidents that cause serious injury or even death.

Towing with a sling-type truck



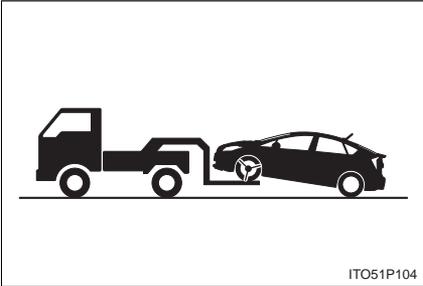
⚠ NOTICE

n To prevent body damage

Do not tow with a sling-type truck, either from the front or rear.

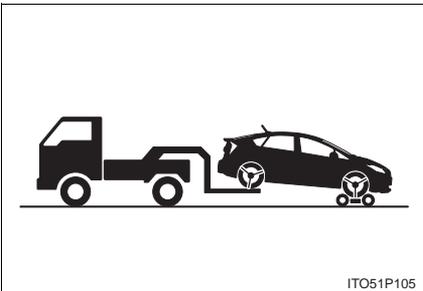
Towing with a wheel lift-type truck

► From front



Release the parking brake.

► From rear



Use a towing dolly under the front wheel.

 NOTICE

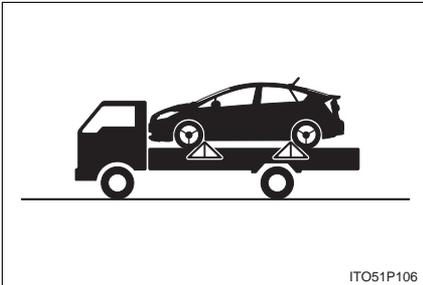
n To prevent causing serious damage to the transmission

Never tow this vehicle from the rear with the front wheels on the ground.

n To prevent damaging the vehicle

When raising the vehicle, ensure adequate ground clearance for towing at the opposite end of the raised vehicle. Without adequate clearance, the vehicle could be damaged while being towed.

Using a flat bed truck



If you use chains or cables to tie down your vehicle, the angles shaded in black must be 45°.

Do not overly tighten the tie downs or the vehicle may be damaged.

If you think something is wrong

If you notice any of the following symptoms, your vehicle probably needs adjustment or repair. Contact your Toyota dealer as soon as possible.

n Visible symptoms

- 1 Fluid leaks under the vehicle
(Water dripping from the air conditioning after use is normal.)
- 1 Flat-looking tires or uneven tire wear

n Audible symptoms

- 1 Changes in exhaust sound
- 1 Excessive tire squeal when cornering
- 1 Strange noises related to the suspension system
- 1 Pinging or other noises related to the hybrid system

n Operational symptoms

- 1 Engine missing, stumbling or running rough
- 1 Appreciable loss of power
- 1 Vehicle pulls heavily to one side when braking
- 1 Vehicle pulls heavily to one side when driving on a level road
- 1 Loss of brake effectiveness, spongy feeling, pedal almost touches the floor

5-1. Essential information

Event data recorder

Your vehicle has computers that monitor and control certain aspects of your vehicle. These computers assist in driving and maintaining optimal vehicle performance.

Besides storing data useful for troubleshooting, there is an event data recorder (EDR) that records data in a crash or a near car crash event.

In a crash or a near car crash event

The SRS airbag sensor assembly contains the EDR. In a crash or a near car crash event, this device may record some or all of the following information:

- 1 Gasoline engine speed
- 1 Whether the brake pedal was applied or not
- 1 Vehicle speed
- 1 To what extent the accelerator pedal was depressed
- 1 Position of the transmission shift lever
- 1 Whether the driver and front passenger wore seat belts or not
- 1 Driver's seat position
- 1 SRS airbag deployment data
- 1 SRS airbag system diagnostic data
- 1 Front passenger's occupant classification

The information above is intended to be used for the purpose of improving vehicle safety performance. Unlike general data recorders, the EDR does not record sound data such as conversation between passengers.

Disclosure of the data

Toyota will not disclose the data recorded in an EDR to a third party except when:

- 1 An agreement from the vehicle's owner (or the leasing company for a leased vehicle) is obtained
- 1 Officially requested by the police or other authorities
- 1 Used as a defense for Toyota in a law suit
- 1 Ordered by a court

However, if necessary Toyota will:

- 1 Use the data for research on Toyota vehicle safety performance
- 1 Disclose the data to a third party for research purposes without disclosing details of the vehicle owner, and only when it is deemed necessary
- 1 Disclose summarized data cleared of vehicle identification information to a non-Toyota organization for research purposes